

## RESILIENT FLOOR LIMITED WARRANTY – ALL SALES AFTER 7/25/2022

### 1-YEAR LIMITED PRODUCT WARRANTY

#### WHAT IS COVERED AND FOR HOW LONG?

This Limited Product Warranty covers regular (first quality) Armstrong Flooring floor purchased after July 25, 2022 which sale originated from Gordon Brothers Commercial & Industrial ("Gordon Brothers"). You are required to maintain your proof of purchase to confirm that this limited warranty applies to your purchase.

This limited warranty for Armstrong Flooring floors means that for 12 months after your date of purchase, Gordon Brothers warrants that such regular (first quality) products:

- Will not wear through
- Will not contain manufacturing defects
- For Residential products only, will not rip or tear from normal household use which excludes pet damage such as chewing, digging, clawing, etc.
- For Residential products only, will not permanently indent from normal household use
- The edges of the flooring will not curl

#### WHAT WILL GORDON BROTHERS DO IF ANY OF THE ABOVE HAPPENS?

If a defect covered by this limited warranty is reported to Gordon Brothers within 12 months from the date of your purchase, Gordon Brothers will refund the material cost (no labor) of the Armstrong Flooring floor purchased.

We reserve the right to verify any claims or defect by inspections, including having samples removed for technical analysis. We reserve the right to review your original proof of purchase to determine the applicability of this limited warranty.

#### WHAT IS NOT COVERED BY THIS WARRANTY?

- Damage caused by fire, flooding or intentional abuse.
- Loss of gloss/scratching.
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.
- Complaints caused by improper installation, storage, and/or site conditions.
- Damage resulting from mold & mildew growth due to prolonged exposure to moisture such as flooding, appliance leaks, etc. While moisture will not affect the structure of the plank or tile when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Flooring that is installed outdoors.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are graded "irregular" or sold "as is" without warranty which includes products sold on promotion and discontinued.
- Residential Floors that are installed in other than owner-occupied or tenant-occupied residences. (Except products that are noted as warranted light commercial.)
- Construction or installation-related damage .
- Material with defects that were apparent before or at the time of installations
- A product deformity that is not measurable or that is visible only under certain light or from a certain angle is not considered a defect and is therefore not covered by these warranties. Visible defects should be evaluated by their visibility from a standing position in normal lighting.
- Damage caused by abuse such as moving appliances across the floor without adequate protection
  - When moving appliances or furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Damage caused by vacuum cleaner beater bar, caster wheels, and cutting from sharp objects.
  - We recommend using the wand attachment on your vacuum.
  - Because rolling casters can damage the floor, we do not recommend them.

#### WORKMANSHIP

Gordon Brothers does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your Armstrong Flooring floor should be professionally installed by contractors who have demonstrated expertise in installing respective commercial or residential applications.

**THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.**

**GORDON BROTHERS EXCLUDES AND WILL NOT PAY LABOR AND INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE THAT MAY RESULT FROM A DEFECT IN THE FLOORING OTHER THAN TO REFUND THE MATERIAL COST OF THE ARMSTRONG FLOORING FLOOR PURCHASED AND AS CONFIRMED BY ORIGINAL PROOF OF PURCHASE.**

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This warranty gives you specific legal rights, and you may also have other rights which vary state to state.

## WARRANTY OWNER

This warranty extends only to the original end-user and is non-transferrable

### PLEASE KEEP YOUR RECEIPT

Gordon Brothers requires the receipt in order to verify date and proof of purchase to resolve any problems that may occur.

*This warranty applies to Armstrong Flooring floors purchased after July 25<sup>th</sup>, 2022, sold through Gordon Brothers*

## WHAT SHOULD YOU DO IF YOU HAVE A PROBLEM?

Claims may be submitted through your local retailer. They can answer your questions and, if necessary, start to process a claim. If you have further questions, please call us at 800-292-6308 or email us at [AFIsupport@gordonbrothers.com](mailto:AFIsupport@gordonbrothers.com).